

Saket Sawrav

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SUMMARY

Tech-savvy BDS graduate with a strong passion for technology, demonstrated through a history of building custom kernels, creating Android ROMs, and exploring various tech-related hobbies. Experienced in project management, SDLC practices, DevOps, and AI integration. Proven ability to lead and manage teams effectively, implement efficient processes, and drive successful project outcomes.

EXPERIENCE

Project Innovation Manager

Waterflow Technology

April 2023 - Present

- Lead AI, DevOps, and QA teams, overseeing multiple projects and products.
- Formulated and led the AI team, successfully implementing a chatbot system using Langchain and OpenAI API.
- Assigned as the Product Owner for the chatbot system, ensuring efficient development and functionality.
- Pioneered the incorporation of a ticketing system within the chatbot system for NAASA Securities, significantly improving efficiency in managing customer queries.
- Continued management of Merolagani and Meroschool projects, maintaining quality and meeting client expectations.
- Spearheaded communication and issue resolution between developers and clients for Merolagani and Meroschool projects, providing technical support, debugging assistance, and integrating third-party solutions.
- Led the development of the Portfolio Management System for Nabil, streamlining their internal processes and enhancing client services.
- Established and piloted rapid CI/CD frameworks using GitHub Actions and Docker, enhancing deployment efficiency for projects at Simrik Air, Connect-Infinity, Capitalize, and Tradeflow.
- Spearheaded the deployment of an existing project management platform, augmenting team collaboration and productivity by 30% through advanced feature integration and user training sessions.

Project Associate

Asterisk Technology

October 2022 - March 2023, Kathmandu, Nepal

- Established proper SDLC practices using SCRUM and Kanban methodologies, improving project efficiency.
- Implemented project management processes and tools such as JIRA, optimising code management and review processes.
- Initiated and developed the DevOps department, mastering Docker, Nginx, and other essential tools.
- Formulated the QA department, enforcing QA practices and incorporating tools like Robot Framework.

EDUCATION

Bachelor Of Dental Surgery

Subharti Dental College, Subharti University • 2021

CERTIFICATIONS

Microsoft Certified: Azure AI Fundamentals

Microsoft • November 2023

ISTQB CTFL Certification

ISTQB - International Software Testing Qualifications Board • October 2022

Google Certified Digital Marketing Course

Google • June 2021

SKILLS

Technical & AI Skills: Git, Linux, Nginx, Docker, IIS, HTML, CSS, JavaScript, React, Langchain, Github Actions, Jenkins, Azure Administrator, Azure OpenAI, Ollama, Fine-tuning OpenSource & Closed Sourced AI LLMS.

Project Management: SDLC, Scrum, Kanban, JIRA

QA and Testing: Manual Testing, Robot Framework for Automation, REST API Testing

Linux System Administration

Soft Skills: Coordination, Planning, Budgeting, Planning, Implementation, Enhancement, Integration, Migration